



End of Life Notice

First Generation Ventnor

SUN9265, Revision 1.0, Released February 28, 2024

Some of the effects of the worldwide pandemic were shortages and delivery issues with components for electronic assemblies. Four years after the start of the pandemic, Sunhillo is still experiencing long lead times. At the beginning of 2022, recognizing this as a long-term problem, Sunhillo took the initiative to undertake product refreshes that incorporated more readily available components with shorter lead times, which improves product availability, and extends the life of our products.

The final product refresh to be launched is the Ventnor, Model 6000. The Ventnor, Model 6000, is designed as a form, fit, and function replacement for the First Generation Ventnor and runs the same SureLine® Software. As a consequence, Sunhillo is announcing the end of life of the First Generation Ventnor.

Affected Products

The table below lists the Part IDs being declared End of Life, where 'xx' is two digits. Most of the Part IDs listed below have a replacement available.

Part ID	Description
070-08-VNT-Sxx & -Cxx	8-Port Ventnor Standard and Custom Products
070-16-VNT-Sxx & -Cxx	16-Port Ventnor Standard and Custom Products
070-08-VCOM-Sxx	8-Port Ventnor COM Express Standard Products
070-16-VCOM-Sxx & -Cxx	16-Port Ventnor COM Express Standard and Custom Products
070-16-GTW-Sxx	Ventnor Concentrator Products
070-16-MPS-S02	16-Port Ventnor MPS **No replacement**

Lifecycle Dates

As part of our End of Life process, Sunhillo is providing guidance with respect to the following:

- **Last Order Date:** Orders will be accepted for six (6) months following the release date of this notice
- **Last Ship Date:** Orders placed before the Last Order Date must be scheduled for shipment no later than six (6) months after the Last Order Date.



444 Kelley Drive, West Berlin, NJ 08091-9210, USA



+1 (856) 767-7676



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- **End of Hardware Support Date:** Sunhillo will provide three (3) years of hardware support from the release date of this notice, after which time RMAs for Affected Products will, where possible, be offered on a best-efforts basis. If third-party components, used in the manufacture of Affected Products, are declared End of Life or test equipment/fixtures become unavailable before the End of Support date stated in this notice, support will continue to be provided on a best-efforts basis during the remainder of the declared support period for Affected Products.
- **End of Software Support Date:** Sunhillo will provide five (5) years of software support from the release date of this notice, after which time Sunhillo will no longer provide any software updates for Affected Products.

The table below provides a summary of the lifecycle dates for the Affected Products.

Milestone	Date
End of Life Date	February 28, 2024
Last Order Date	August 28, 2024
Last Ship Date	February 28, 2025
End of Hardware Support Date	February 28, 2027
End of Software Support Date	February 28, 2029

Replacement Products

The following is a list of the First Generation Ventnor Part IDs cross referenced to the corresponding replacement Part IDs.

EoL Part ID	New Part ID	Description
070-08-VNT-Sxx	070-08-VNT6-Sxx	8-Port Ventnor Products
070-16-VNT-Sxx	070-16-VNT6-Sxx	16-Port Ventnor Products
070-08-VCOM-Sxx	070-08-VNT6-Sxx	8-Port Ventnor COM Express Products
070-16-VCOM-Sxx	070-16-VNT6-Sxx	16-Port Ventnor COM Express Products
070-16-GTW-S04	070-16-GTW6-S04	Ventnor Concentrator

Customers who have previously purchased a custom version, not listed above, will need to contact sales@sunhillo.com so that they may select and test a new revision of software for their custom Ventnor, Model 6000.

More Information

For more information, or if you have any questions, please visit our website, www.sunhillo.com, or contact your local sales representative.