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June 1, 2016

End of Life/End of Support Notice: RICI 4300

This is formal notification that the Real Time Interface and Conversion Item (RICI) 4300 product is no longer supportable due to obsolete parts and has been declared as end of life and support (hardware and software). Sunhillo is no longer able to accept new RICI 4300 orders nor extend current maintenance agreements for the existing RICI 4300.

The replacement for the RICI 4300 is the RICI 5000, which is a newly re-designed 1U form factor replacement with an integrated power supply and other enhancements. The RICI 5000 was developed in 2015 and is currently available and shipping. Further information on this product can be obtained on our website at www.sunhillo.com or contact Sunhillo Technical support at 856-767-7676.

If you have any questions regarding this notice, please contact your local Sunhillo Sales Representative, who will be happy to help.

Regards,
Sunhillo Corporation