

Release Date: November 1, 2020

SUN9257 - End of Life Notice

RICI 4500

This is formal notification that the RICI 4500 product is being declared End of Life. Given the successful introduction and adoption of its replacement, the RICI 5000, it has been decided to place the RICI 4500 on an End of Life track.

Affected Products

The table below lists the Part IDs being declared End of Life. Some of the Part IDs listed below have a replacement available.

| Part ID | Description |
|---------------|---|
| 130900-2 | RICI Kit with North American Power Supply |
| 130900-3 | RICI Kit with UK Power Supply |
| 130900-4 | RICI Kit with European Power Supply |
| 130906 | RICI4500 Control Module, RDC Software |
| 130909 | RICI Control Module, CTD Application Software |
| 060-CTD-SP001 | RICI Control Module, CTD Application Software |

Lifecycle Dates

As part of our End of Life process, Sunhillo is providing guidance with respect to the following:

- **Last Order Date:** Orders will be accepted for six (6) months following the release date of this notice
- **Last Ship Date:** Orders placed before the Last Order Date must be scheduled for shipment no later than six (6) months after the Last Order Date.
- **End of Support Date:** Sunhillo will provide three (3) years of support from the release date of this notice, after which time Sunhillo will no longer provide any support, nor issue RMAs, for Affected Products. In the event that third party components, used in the manufacture of Affected Products, are declared End of Life or test rigs become unavailable prior to the End of Support date stated in this notice, support will continue to be provided on a best efforts basis during the remainder of the declared support period for Affected Products.

The table below provides a summary of the lifecycle dates for the Affected Products.

| Milestone | Date |
|---------------------|------------------|
| End of Life Date | November 1, 2020 |
| Last Order Date | April 30, 2021 |
| Last Ship Date | October 29, 2021 |
| End of Support Date | October 31, 2023 |

Replacement Products

The following is a list of the RICI 4500 Part IDs cross referenced to the corresponding replacement Part IDs. Customers who have previously purchased a custom version will need to contact us for full details of their new custom Part ID.

| EoL Part ID | New Part ID | Description |
|--------------------|--------------------|--------------------|
| 130900-2 | 010-10-R1-S01 | RICI 5000 AC Power |
| 130900-3 | 010-10-R1-S01 | RICI 5000 AC Power |
| 130900-4 | 010-10-R1-S01 | RICI 5000 AC Power |

Those products not having an equivalent RICI 5000 part number could use the RICI 5000 with a port of their custom RICI 4500 software to the RICI 5000. Please contact your sales representative for details.

More Information

For more information, or if you have any questions, please visit our website, www.sunhillo.com, or contact your local sales representative.